

Employee Assistance Program Claim Form

To determine payment for Employee Assistance Program (EAP) claims, HMAA requires the following information. If additional space is needed, please attach a sheet. Failure to submit complete information or a signature may result in the delay or denial of claim payment. If you have questions, please contact our Customer Service Center.

Member ID Number*	Group Policy Number	Date(s) of Service	Referral Reason Code(s) **	Days or Units	\$ Charges
				Total	\$

^{*} Please do not include the member or patient's name on this form.

** Referral Reason Codes:

- 1. Work-Related: Company changes (e.g. downsizing)
- 2. Work-Related: Interpersonal problems with supervisor and/or co-workers
- 3. Substance Abuse (e.g. drug or alcohol related)
- 4. Family relationship (e.g. parenting issues)
- 5. Loss of a significant other
- 6. Financial concerns
- 7. Legal concerns
- 8. Other (specify):

Federal Tax I.D. Number	Provider Name	
Billing Address	I hereby certify that the information above accurately reflects the services I rendered.	
Phone # ()	Provider Signature	Date

Mail this form to:

HMAA Claims Department PO Box 32580 Honolulu, HI 96803-2580

Be sure to retain a copy for for your records.

Or fax to: (808) 591-0463