

## Employee Assistance Program Claim Form

To determine payment for Employee Assistance Program (EAP) claims, HMAA requires the following information. If additional space is required, please attach a sheet. Upon completion, please sign and date this form, then submit via fax or mail. Make sure to retain a copy for your records. Failure to submit complete information may result in the denial of claim payment. If you have any questions, please contact our Customer Service Center.

Member ID Number*	Group Policy Number	Date(s) of Service	Referral Reason Code(s) **	Days or Units	\$ Charges
<b>Total</b>				<b>\$</b>	

\* Please DO NOT include member or patient's name on this form.

**\*\* Referral Reason Codes:**

1. Work-Related: Company changes (e.g. downsizing)
2. Work-Related: Interpersonal problems with supervisor and/or co-workers
3. Substance Abuse (e.g. drug or alcohol related)
4. Family relationship (e.g. parenting issues)
5. Loss of a significant other
6. Financial concerns
7. Legal concerns
8. Other (specify): \_\_\_\_\_

Federal Tax I.D. Number	Provider Name	
Billing Address	I hereby certify that the information above accurately reflects the services I rendered.	
Phone # (    )	Provider Signature _____	Date _____

**Mail to:**  
 HMAA Claims Department  
 PO Box 32580  
 Honolulu, HI 96803-2580  
**Or fax to:** (808) 591-0463