

HMAA Online for Providers

Our HMAA Online for Providers service at <https://www.hmaaonline.com> enables providers to directly access their HMAA patients' eligibility and claims processed for services rendered through **December 31, 2023**. Use the HWMG Online for Providers portal for services rendered beginning January 1, 2024.

Highlights include:

Verifying Eligibility through Dec. 31, 2023

- Is my patient currently covered?
- What is my patient's coverage?

Checking the Status of Claims for Services Rendered through Dec. 31, 2023

- Has my claim been paid?
- What is the patient's responsibility on the paid claim?

Reviewing Provider Payment Reports (PPRs) for Services Rendered through Dec. 31, 2023

- Can I view the same PPR that was recently mailed to my office?

Verifying Remaining Deductibles & Out-of-Pocket Expenses for Services Rendered through Dec. 31, 2023

- What is my patient's remaining deductible amount for the year?
- What is my patient's remaining out-of-pocket for the year?

Viewing Plan Documents for 2023

- What benefits and coverage are offered under my patient's health plan?
- Is there a co-payment I need to collect from my patient for this office visit?

Forms and Information

- Quick access to forms and information including claim forms, precertification information, claim codes and guidelines, important updates, and administrative procedure manuals.

Once enrolled in HMAA Online for Providers, you will receive a Password Notification within five business days. Use the password to complete your registration.

For inquiries regarding HMAA Online for Providers, please contact our Provider Relations Department at (808) 791-7557, toll-free at (800) 621-6998 ext. 304 (TTY: 711), 8 am to 4 pm Monday through Friday (excluding holidays), or via email at ProviderRelations@hwmg.org.