



Online Client Registration Form

Section 1: Company Information

Group Name	Policy #
------------	----------

Section 2: User Information - Please complete one form for each user. For New User requests, you should receive login information within 3 to 5 business days.

User's First Name	User's Last Name	Job Title
Type of Request		
<input type="radio"/> New User: User will access all of group's divisions? <input type="radio"/> Yes <input type="radio"/> No - list the division(s) to access _____		
_____	_____	_____
User's Phone Number	User's E-mail Address	User's Last 4 digits of SSN (for security purposes)
<input type="radio"/> Information Change: _____ <div style="text-align: center;">Updated Information</div>		
<input type="radio"/> Delete Access: _____ <div style="text-align: center;">Reason</div>		

Agreement Terms and Conditions

We understand:

- This agreement is non-transferrable.
- Our system requirements have been met.
- It may take 3 to 5 business days to receive the login information for a new user.
- A login/password may not be shared by individuals.
- This service is only available to groups that meet certain criteria, and failure to meet that criteria will automatically terminate access to this service.
- Termination of employment of any user from the above-named group will result in termination of that user's access.

We hereby agree:

- To notify HWMG when a user terminates his/her employment with the above-named group.
- To abide by HIPAA Privacy Rules and not divulge protected health information to any unauthorized person for any reason, nor directly or indirectly use or allow the use of, protected health information for any purpose other than that directly associated with treatment, payment, or healthcare operations related to plan participants.
- To report any breach of confidentiality as required by state or federal law.
- To ensure all health plan enrollment applications are completed and signed in their entirety, if required by the group, and the information provided is accurate such that only eligible participants and their eligible dependents are enrolled.
- To maintain and be held liable for all completed health plan enrollment applications and/or other eligibility documents submitted by plan participants.
- To provide documentation of eligibility in the format requested by HWMG.

By signing this form, the above-named Company and user agree to the terms and conditions.

User's Signature (not required if deleting access)

Date

Authorized Individual (Print)

Signature

Date

Authorized Individual's Title

Phone Number or E-mail Address

Please submit to HWMG's Billing Department by mail, fax, or email Billingdept@hwmg.org.

If you email us, please send securely. HWMG is not responsible for the security or confidentiality of communications you send by email.

220 South King Street, Suite 1200, Honolulu, Hawaii 96813 • Phone (808) 591-0088 • Toll-Free (800) 621-6998 • Fax (808) 535-8353